

— COMPANY PROFILE · 2026

Safe homes. Quality care. *Brighter* lives.



Health and social care across England, Wales and Scotland: home care, nursing, supported living, children's services, agency staffing and vocational training.

Blisscare & NA UK LTD

Anfield Business Centre, 58 Breckfield Road South
Liverpool L6 5DR

07557 305644

www.blisscareagency.com



— WELCOME

Our priority is *your safety.*

At Blisscare Group, we are committed to delivering exceptional health and social care services, specifically designed to meet the unique needs of our clients.

Our services range from domiciliary care, residential care and supported living to individual home care, covering personal care for adults (18 to 65 and 65 and above), dementia, mental health, autism, physical disabilities, learning disabilities, eating disorders and end-of-life care.

With our individualised approach, we promote dignity, independence and transparency in everything we do, so that each person we care for receives the comfort and quality of life they deserve.

“

We look forward to serving you and ensuring that you or your loved one receives the best possible care.

THE BLISSCARE TEAM

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One trusted team, *every stage* of life.

3

nations served

England, Wales &
Scotland

0–65+

ages supported

Children, young people &
adults

24h

care available

Visiting, live-in &
overnight

L3

trained staff

Accredited Health &
Social Care

— WHAT WE DO



Home care & live-in care



Nursing & nurse-led care



Supported living & residential



Children's services



Agency staffing



NVQ vocational training

— REGULATED & ACCREDITED



Care Quality Commission

Regulated for personal care in
England

CIW

Care Inspectorate Wales

Blisscare and Homes, North Wales



Ofsted

Registered children's home, West
Lancashire



PART OF
citizensUK



Our mission

To deliver compassionate, high-quality care that empowers individuals to live with dignity and independence. We are committed to personalised services that meet the unique needs of every client while maintaining the highest standards of safety, integrity and professionalism.

Our vision

To be a leading provider of health and social care services, recognised for enhancing lives through compassionate care, innovation and excellence, and a future where every individual receives the support they need to live a fulfilling, independent life.



— OUR CORE VALUES

The way we *show up*, every visit.

01

People focused

We prioritise the well-being, dignity and individual needs of each person we care for.

02

Integrity

We uphold the highest ethical standards, with honesty, fairness and professionalism.

03

Problem solvers

Proactive and innovative, we tackle challenges with solutions that improve care.

04

Transparency

Open, clear communication with clients and families builds trust and confidence.

05

Sustainability

Long-term, sustainable care solutions that meet today's needs and the future's.

06

Customer centric

Clients are at the heart of everything we do. We aim to exceed expectations.

A provider that's *right* for your loved ones.

Professional, person-centred care and support in the comfort of your home and community, helping people live with dignity, independence and a better quality of life.



Hourly visiting care

£20.50

per hour, from

Weekly live-in care

£650

per week, from

01

Home care services

- ✓ Visiting care
- ✓ Live-in care
- ✓ 24-hour care
- ✓ Overnight care (waking & sleeping)
- ✓ Minimum visit: 30 minutes

02

Personal care

- ✓ Washing & dressing
- ✓ Toileting & continence care
- ✓ Medication assistance (oral)
- ✓ Feeding & drinking assistance
- ✓ Companionship

03

Household services

- ✓ Cleaning & laundry
- ✓ Food preparation & serving
- ✓ Shopping & errands
- ✓ Transportation service

04

Nursing / nurse-led care

- ✓ PEG feeding
- ✓ Stoma care
- ✓ Medication assistance (IV)
- ✓ Wound dressing
- ✓ Catheter care

05

Supported living / residential

- ✓ Supported living & housing
- ✓ Residential support homes
- ✓ Independence & life skills
- ✓ Community integration

— FLEXIBLE

Contracts & ages

- ✓ Ongoing / long term
- ✓ Respite / short term
- ✓ Older people (65+)
- ✓ Younger adults (18–65)
- ✓ Children (0–18)

Expertise for *every* need.

We support older people and young adults across the UK, with specialist services delivered at home, in supported living and in residential settings.



Dementia care

Compassionate, specialised care that keeps people living with dementia safe, calm and connected.



Autism & learning disabilities

Personalised plans, communication support and routines that promote development and independence.



Mental health

Steady, compassionate support that builds resilience, routine and confidence.



End-of-life care

Gentle palliative support that brings comfort and dignity, and peace of mind to families.

— OTHER CARE PROVIDED

Dementia

Parkinson's disease

Stroke

Cancer care

Palliative / end of life

Learning disability / autism

Mental health conditions

Physical disability

Visual / hearing impairment

Alcohol / drug misuse

Hospital discharge

Eating disorders

Supporting children, *changing* lives.

Blisscare & NA UK LTD Children's Services provides high-quality, child-centred care so children and young people feel safe, valued and empowered to reach their full potential.

Residential care

Education & development

Wellbeing & emotional support

Family & community links

Child safety first

Individualised care plans



Ofsted

Registered
Children's Home

— OUR OFSTED-REGISTERED CHILDREN'S HOME · WEST LANCASHIRE

Meeting every Children's Homes Quality Standard

1 Quality and purpose of care

2 Children's views, wishes and feelings

3 Education

4 Enjoyment and achievement

5 Health and well-being

6 Positive relationships

7 Protection of children

8 Leadership and management

9 Care planning

Make a referral

We welcome referrals from Local Authorities, Social Care Teams, Schools and Partner Agencies.

CONTACT

07557 305644

childrenservices@
blisscareagency.com



— AGENCY STAFFING MANAGEMENT

The right people, *right* when you need them.

A diverse, skilled team of professionals dedicated to high-quality care, from registered nurses and qualified care assistants to support workers and social workers. Our recruitment assistants and shared service managers keep standards high on every placement.

🕒 **Fast cover, day & night**

🛡️ **Trained & vetted professionals**

👥 **Care homes, supported living & health providers**

01 **Registered Nurse**

Top-tier clinical care and oversight of patient health across settings.

02 **Support Worker**

Day-to-day assistance and emotional support for independent, dignified living.

03 **Qualified Support Worker**

Certified workers delivering specialised, individual care.

04 **Health Care Assistant**

Essential health support under nursing supervision.

05 **Qualified Care Assistant**

Support with daily activities and personal care.

06 **Senior Health Care Assistant**

Leading and mentoring care teams to exceptional standards.

07 **Nursery Assistant**

Caring for young children in early education settings.

08 **Children & Young People's Support Worker**

Targeted guidance helping young people reach their potential.

09 **Social Worker**

Addressing social, emotional and practical needs; advocating for individuals.

10 **Shared Service Manager / Recruitment Assistant**

Overseeing recruitment so the right professionals are placed.

L1-7

Competence based *vocational* training.

Our service intends to work under some educational training providers such as Pearson Edexcel to train social care professionals for Level 1 to 7. We shall ensure full recognition with awarding bodies within the UK health sector.



Health and Social Care

5 standards

- ✓ Adult Care
- ✓ Care
- ✓ Healthcare Science
- ✓ Healthcare Support
- ✓ Leadership for Health and Social Care and Children and Young People's Services



Teaching Training and Education

6 standards

- ✓ Assessing Competence in the Work Environment
- ✓ Assessing Vocational Achievement
- ✓ Internal Quality Assurance of Assessment Processes and Practice
- ✓ Specialist Support for Teaching and Learning in Schools
- ✓ Support Work in Schools
- ✓ Supporting Teaching and Learning in Schools



Team Leading and Management

3 standards

- ✓ Management
- ✓ Management and Leadership
- ✓ Team Leading



Transport and Logistics

3 standards

- ✓ Driving Goods Vehicles
- ✓ Forklift Truck Operations
- ✓ Warehousing and Storage



Level 3

Accredited Health & Social
Care courses for every team
member

— OUR PEOPLE & QUALITY

Continuously *trained*, always improving.

Our dedicated staff are continuously trained, with all team members enrolled in accredited Level 3 Health and Social Care courses. Regular retraining keeps our professionals up to date with the latest practice.

- ✓ Safer recruitment practices
- ✓ Hands-on moving & handling training
- ✓ Regular supervision and retraining
- ✓ Individual risk assessments & safeguarding
- ✓ Detailed daily care notes for families

— CAREERS AT BLISSCARE

Make a *profound* difference.

Join our team and help transform lives every day.
Apply online at blisscareagency.com/careers or
email hr@blisscareagency.com.

Health Care Assistants

No prior experience required · full training provided

Nurses

Valid nursing licence · mental health, LD or end-of-life experience valued

Social Workers

Degree in Social Work · professional registration



Three nations. *One* standard of care.

ONE NUMBER FOR ALL BRANCHES

07557 305644



— MERSEYSIDE & THE NORTH WEST

01

Liverpool · England

Head office and largest team: home care, nursing and staffing. Regulated by CQC for personal care in England.

✉ enquiry@blisscareagency.com

📍 Anfield Business Centre, 58 Breckfield Road South, Liverpool L6 5DR



— COLWYN BAY & NORTH WALES

02

North Wales

Blisscare and Homes: domiciliary support and supported living, registered and regulated by Care Inspectorate Wales.

✉ northwales@blisscareagency.com

📍 Colwyn Bay, North Wales



— EDINBURGH & THE LoTHIANS

03

Scotland

Flexible care support and staffing solutions for individuals and providers in Scotland.

✉ info@blisscareagency.com

📍 Edinburgh, Scotland

WHAT FAMILIES SAY

“

The carers are carefully matched and have been wonderful. Communications have been timely and responsive and I could not ask for better.

KH · Daughter of Client

4.8

★★★★★

Average rating across published family reviews

★★★★★

“The staff are warm, very approachable, professional and fair. They listen to my children and my children all look forward to the staff joining in with our family life.”

HY · Mother of Client

★★★★★

“Recently, one of their carers delivered truly life-saving care. Their rapid response, calm professionalism, and quick thinking undoubtedly saved the life of a very unwell individual.”

Verified reviewer · Family of Client

★★★★★

“Care staff very efficient, helpful and friendly.”

Robert L · Son of Client


AND NURSING AGENCY

Let's talk about the
care you need.

Home care, nursing, children's services, staffing or training: we'll guide you to the right branch and service.



CALL OR WHATSAPP

07557 305644



www.blisscareagency.com



enquiry@blisscareagency.com

Children: childrenservices@ · Careers: hr@



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South, Liverpool L6 5DR



BLISSCARE & NA UK LTD · OUR PRIORITY IS YOUR SAFETY